

#### **UHR Conference 2025**

Online 13 - 15 May

#UHR25 #UHRawards25 #workwithUHR





# The Evolving University Workforce



# Changing employee expectations

Flexibility, purpose and growth opportunities prioritised.



# Pressure to do more with less

Budget constraints amid expanding responsibilities.



#### Increasing competition for talent

Top academics and professionals in high demand.



## Today's Challenges for HR in Higher Education







## Vision for a Talent-Driven University

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#### Skills-focused

Beyond traditional roles and and titles.

#### Continuous learning

Clear development pathways pathways for growth.

# Data-informed planning

Strategic workforce decisions. decisions.

# Personalised experiences

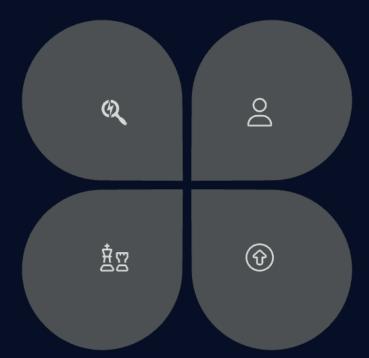
Engaging employee journeys. journeys.



## The Power of a Skills-Based Approach

Skills inventory

Map current and future capabilities.



Personalised development

Tailored growth opportunities.

Workforce agility

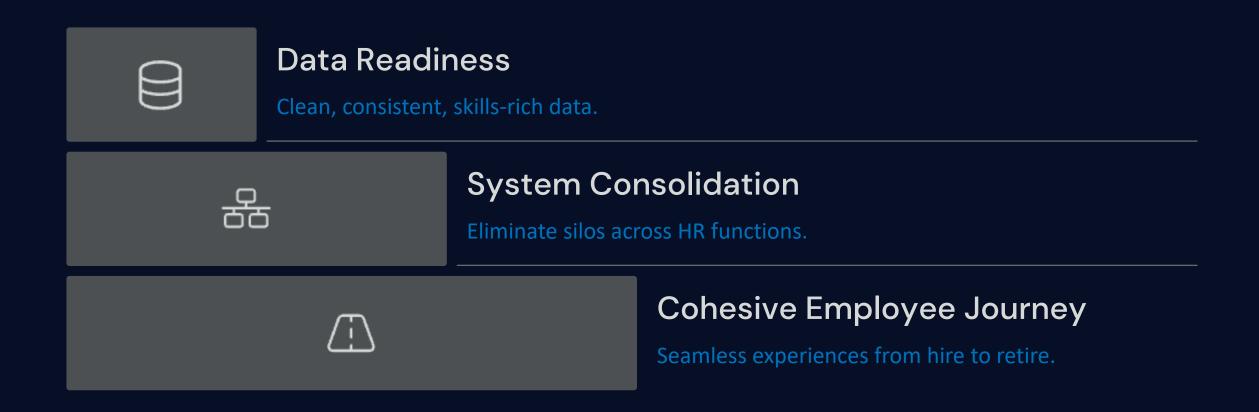
Strategic succession planning.

Internal mobility

Enhanced retention through pathways.



### Preparing for Success: The Foundations





## **Enabling the Future with Al**

#### Predictive analytics

Forecast attrition risks and identify emerging skills gaps.

#### Personalised learning

Al-recommended development paths based on individual profiles

#### Unbiased decisions

Support fair recruiting and promotions through objective insights

#### **Enrichment of Content and Data**

HR Processes have improved content e.g Job Descriptions, Learning Content

#### Actionable leadership insights

Data-driven strategic workforce planning recommendations.

## Realising the Vision

#### Modern unified platform

Single source of truth for all HR HR data.

#### Full lifecycle support

Comprehensive employee journey journey management.



#### Core HR + Talent

Seamless integration across functions.

#### Built-in Al capabilities

Intelligence embedded throughout.



### **Use Cases**

How AI is being used in SAP solutions for HR

Transform talent development and employee experience with personalised recommendations, predictions, and deep insights

Examples include: Talent intelligence hub,
Job Analyzer, Career Explorer

**Deep Learning** 

Generative

Joule

Accelerate processes & tasks by quickly generating or summarising text across the SuccessFactors HXM suite Examples include: Al-powered writing assistant, Interview question generation

Deliver a better employee experience while lowering personnel costs with a natural language processing Al copilot









## The Future of HR in Higher Education

#### Holistic employee experience

Seamless journeys from recruitment through retirement.



#### Strategic People Teams

HR as valued institutional enablers.



#### Future-ready workforce

Resilient, adaptable talent pool.







# Empower Your People. Shape Your Future.

1

2

Invest in People Team

**Build the foundation** 

Enable strategic HR transformation.

Implement integrated intelligent systems.

3

Start today

Begin your talent-driven journey.



# Questions?



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Senior Account Executive, Higher Education

www.nttdata.com kirrsty.adamson@nttdata.com HR Transformation and the role of AI in Higher Education
Thursday 19<sup>th</sup> June 12.00pm
Enrol using the link below:





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