

DR ANGÉLIQUE DU TOIT CURRICULUM VITAE

PERSONAL DETAILS

Ivy House, 8 Church Lane, Barrow Upon Trent, Derbyshire, DE73 7HB, T: 01332 704806, M: 07920 462697, E: angelique.daviesdutoit@gmail.com

Education

- DMS - 1995
- MBA – Strategic Management, Creative Management, Performance Measurement, International Business Studies, 1997
- Introduction to Psychology, 1998
- Cert. Ed. (HE) - 2001
- MPhil – Corporate Strategy from a Postmodernist Perspective - 2004
- Certificate in Personal Construct Psychology – 2006
- Introduction to Positive Psychology – 2008
- Postgraduate Certificate in Research Methodology - 2008
- PhD – A Hermeneutic Study Investigating the Relationship between Adult Learning and Coaching, 2010

Professional Membership Details

Fellow of the Academy for Higher Education (HEA)
European Mentoring and Coaching Council (EMCC) and member of the Advisory Board
Member of the British Psychological Society, Special Interest Group for Coaching

EMPLOYMENT HISTORY

Davies-Dutoit Consultancy – April 2000 – Current

Partner – Davies-Dutoit Consultancy delivers organisational and leadership development through Executive Coaching and systemic organisational change and development in both the public and private sectors.

Sheffield Hallam University - September 2012 - 2014

Job Title and Responsibilities – Course Leader for the MSc Coaching and Mentoring and member of the Coaching and Mentoring Research Unit. Responsibilities also include Module Leadership for Cross Cultural Leadership, MSc International HRM. Design and delivery of corporate leadership programmes, public and private sectors. Active researcher and extensively published in Academic and Business Journals and author of a number of books.

Sunderland Business School - September 2000 - August 2012

Job Title and Responsibilities – Lead Academic in Coaching within the Corporate Unit of the University. Module and Programme Leader for a number of the corporate programmes. Module and Programme leadership responsibilities. Design and delivery of corporate leadership programmes in Nissan, Police Forces, NHS Trusts, and various Local Authorities.

Consultant with Amadeus International - September 1997 – June 2000

Areas of Expertise – International Consultancy, creation and delivery of workshops, one-to-one coaching and facilitation, performance development, leadership development, implementation of change mainly in the private sector.

Chattanooga Group - September 1995 to August 1997

Job Title and Responsibilities - International Customer Services Manager, covering Europe, Middle East and Africa. Developed customer service practices and dealer relations through improving communication channels, follow up systems. Involved in organisational change.

Harley-Davidson UK Ltd - August 1991 - August 1995

Job Title and Responsibilities - Customer Care Manager. Responsible for centralising the contact of all external customer enquiries and complaints. Develop systems, standards and criteria for customer handling. Collaborate with appropriate staff and influence dealer network to achieve high standard of customer service.

English Cars of Distinction - January 1989 - June 1991

Job Title and Responsibilities - PR & Customer Liaison Manager. Arranging and attending various promotional weekends. Responsible for advertising. Liaise and interviews with press, writing of editorial, press releases and promotional material. Responsible for all customer contact.

Self-Employed – February 1984 - November 1989

Activities - Full-time college attendance, studying advanced fashion designing. Designing for individual clients, running part time courses in fashion design.

IBM South Africa - April 1979 - October 1983

Commenced management career in customer service with IBM in South Africa prior to immigrating to England